

Attitude is Everything: Gold Award Status

We believe that the positive and welcoming nature of festivals can help break down barriers in people for whom art and culture may seem irrelevant or daunting.

Through our festivals, we bring diverse people and communities together to celebrate, discuss, debate and unite. We're committed to making all aspects of your visit to Southbank Centre welcoming and physically accessible and are proud to have been awarded Gold status by Attitude is Everything for our commitment to their Charter of Best Practice.



Parking

Blue Badge holders and those with access requirements can be dropped off on the Queen Elizabeth Hall slip road off Belvedere Road (the road between Royal Festival Hall and Hayward Gallery).

The Hayward Gallery car park is now closed. Alternative parking is available nearby at the National Theatre car park (330 metres) and the APCOA Cornwall Road multi-storey car park (490 metres), subject to charges.

Alternative parking for Blue Badge holders visiting Southbank Centre can be found at the National Theatre car park (330 metres). Just take your badge and car park ticket to Royal Festival Hall Ticket Office on Level 2 for validation before you leave.

Please note: on Sunday, when the National Theatre building is closed, there is no step-free access from the car park.

Alternative parking for Blue Badge holders visiting Southbank Centre can also be found at the APCOA Cornwall Road multi-storey car park (490 metres). Just take your badge and car park ticket to the parking attendant office at the entrance to the car park for validation before you leave.

A drop-off point at Royal Festival Hall (30 metres) has been created for visitors who are unable to walk from alternative car parks.

Access Scheme

Disabled visitors are encouraged to join Southbank Centre's free Access Scheme, through which concessionary tickets are available to carers and those with specific seating requirements. You can also receive information on our upcoming assisted events.

For further information on access at Southbank Centre, visit southbankcentre.co.uk/access

To join the scheme or discuss any access issues, email accesslist@southbankcentre.co.uk or call the Ticket Office on 020 3879 9555.



SOUTHBANK CENTRE

ACCESS MAP

LEVEL ACCESS ROUTES

Royal Festival Hall

For Level 1 and Gamelan Room (Level 1), use:
JCB Glass Lift (Blue Side)

* To access Level 1 for exhibitions, please use the above route. To access the Blue Room / Exhibition Space / White Room / Hayward Gallery Library / Gamelan Room, please use the Artists' Entrance, where our staff can accompany you.

For shops, cafes and restaurants on Riverside (Level 2), use:
Lift 3 (Green Side)

For Level 2 (Riverside Terrace Cafe, Royal Festival Hall Ticket Office, Welcome Desk, The Clore Ballroom, Central Bar and Southbank Centre Shop), use:
JCB Glass Lift (Blue Side)
Lifts 1, 2 & 3 (Green Side)
Lifts 4 & 5 (Blue Side)

For Level 3 Function Room and Sunley Pavilion:
Please ask at Welcome Desk on Level 2 for assistance.

For Skylon Restaurant (Level 3), use:
Lift 1 (Green Side)

For Green Bar (Level 4), use:
Lift 1 (Green Side)

For Blue Bar (Level 4), use:
JCB Glass Lift (Blue Side)

For National Poetry Library (Level 5), use:
JCB Glass Lift (Blue Side)

For Balcony Bar (Level 5), use:
Lift 1 (Green Side), plus manually operated stair lift
Lifts 2 & 3 (Green Side)
Lifts 4 & 5 (Blue Side)

For Level 5 Function Room, use:
Lift 1 (Green Side)
Lifts 2 & 3 (Green Side), plus manually operated stair lift

For Members Area (Level 6), use:
Lift 1 (Green Side)
JCB Glass Lift (Blue Side)

For St Paul's Roof Pavilion (Level 6), use:
JCB Glass Lift (Blue Side)

For Weston Roof Pavilion (Level 6), use:
Lift 1 (Green Side)

For Door A (Level 3) of auditorium, use:
JCB Glass Lift (Blue Side)

For Door B (Level 4) of auditorium, use:
JCB Glass Lift (Blue Side)

For Door H (Level 4) of auditorium, use:
Lift 1 (Green Side)

For Doors K & L (Level 5) of auditorium, use:
Lift 1 (Green Side)

For Doors D & J (Level 5) of auditorium, use:
Lift 1 (Green Side), plus manually operated stair lift
Lifts 2 & 3 (Green Side)
Lifts 4 & 5 (Blue Side)

For Doors N & M (Level 6) of auditorium, use:
Lift 1 (Green Side)

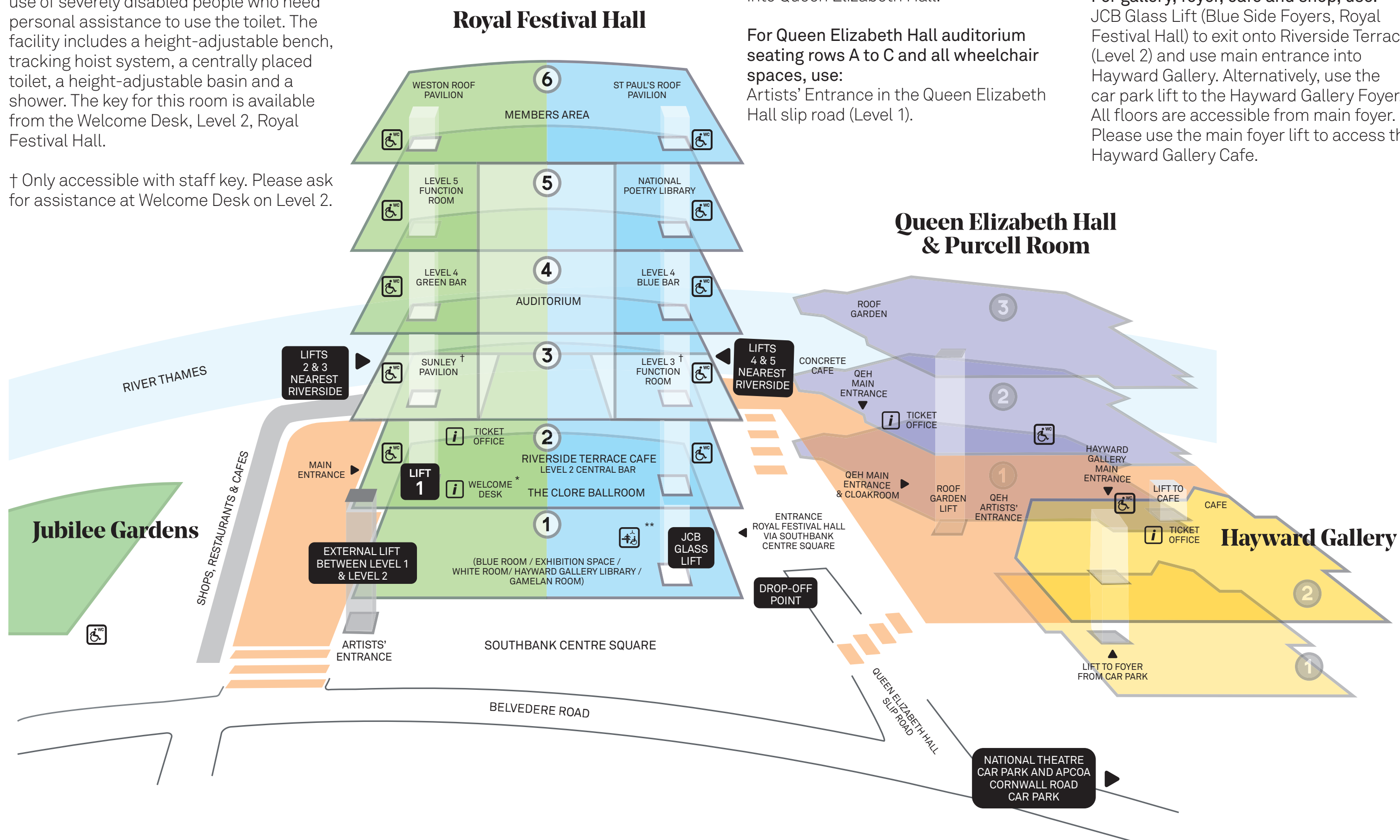
For Doors E & F (Level 6) of auditorium, use:
JCB Glass Lift (Blue Side)

Accessible toilets are available on all floors of Royal Festival Hall.

* We have a Welcome Desk for information and assistance located on Level 2, Royal Festival Hall. Sound enhancement systems are available in all our venues. Contact the Welcome Desk to collect one.

** A Changing Places Toilet is located on Level 1, Royal Festival Hall for the exclusive use of severely disabled people who need personal assistance to use the toilet. The facility includes a height-adjustable bench, tracking hoist system, a centrally placed toilet, a height-adjustable basin and a shower. The key for this room is available from the Welcome Desk, Level 2, Royal Festival Hall.

† Only accessible with staff key. Please ask for assistance at Welcome Desk on Level 2.



Queen Elizabeth Hall & Purcell Room

For Queen Elizabeth Hall Foyer and Purcell Room, use:
JCB Glass Lift (Blue Side Foyers, Royal Festival Hall), then exit onto Riverside Terrace (Level 2) and use the main entrance into Queen Elizabeth Hall.

For Queen Elizabeth Hall auditorium seating rows A to C and all wheelchair spaces, use:
Artists' Entrance in the Queen Elizabeth Hall slip road (Level 1).

For Queen Elizabeth Hall Roof Garden (open during spring and summer months and for special events only), use:
Roof Garden Lift in the Queen Elizabeth Hall slip road (Level 1).

Hayward Gallery

For gallery, foyer, cafe and shop, use:
JCB Glass Lift (Blue Side Foyers, Royal Festival Hall) to exit onto Riverside Terrace (Level 2) and use main entrance into Hayward Gallery. Alternatively, use the car park lift to the Hayward Gallery Foyer. All floors are accessible from main foyer. Please use the main foyer lift to access the Hayward Gallery Cafe.