

Car Park Closure

Please note that Queen Elizabeth Hall, Purcell Room and Hayward Gallery are closed for refurbishment. These venues re-open in 2018.

During this time, Hayward Gallery car park is closed but a limited number of parking spaces remain open to Blue Badge holders only. Alternative parking is available nearby at the National Theatre car park and Cornwall Road multi-storey car park, subject to charges.

Alternative parking for Blue Badge holders visiting Southbank Centre can be found at the National Theatre car park. Just take your badge and car park ticket to the Royal Festival Hall Ticket Desk on Level 2 for validation before you leave.

Drop-off Point

Blue Badge holders and those with access requirements can be dropped off on the Queen Elizabeth Hall slip road off Belvedere Road.

The drop-off point is located outside the main entrance to Royal Festival Hall, which faces Hayward Gallery, and is signposted. The JCB Glass Lift is situated at this entrance and will take you to all floors.

Access Scheme

Disabled visitors are encouraged to join Southbank Centre's free Access Scheme, through which concessionary tickets are available to carers and those with specific seating requirements. You will also receive information on our upcoming assisted events.

To join the scheme or discuss any access issues, email accesslist@southbankcentre.co.uk or call the Ticket Office on 020 7960 4200.

ACCESS MAP

LEVEL ACCESS ROUTES

For Spirit Level (Level 1) and The Mercers' Company Gamelan Room (Level 1), use:

JCB Glass Lift (Blue Side)

For shops, cafes and restaurants on Festival Riverside (Level 1), use:

Lift 3 (Green Side)

For Level 2 (Riverside Terrace Cafe, Southbank Centre Ticket Office, The Clore Ballroom, Central Bar and Southbank Centre Shop), use:

JCB Glass Lift (Blue Side)

Lifts 1, 2 & 3 (Green Side)

Lifts 4 & 5 (Blue Side)

For Level 3 Function Room and Sunley Pavilion:

Please ask at Royal Festival Hall Ticket Office on Level 2 for assistance

For Skylon (Level 3), use:

Lift 1 (Green Side)

For Level 4 Green Bar, use:

Lift 1 (Green Side)

For Level 4 Blue Bar, use:

JCB Glass Lift (Blue Side)

For The Poetry Library (Level 5), use:

JCB Glass Lift (Blue Side)

For Balcony Bar (Level 5), use:

Lift 1 (Green Side), plus manually operated stair lift

Lifts 2 & 3 (Green Side)

Lifts 4 & 5 (Blue Side)

For Level 5 Function Room, use:

Lift 1 (Green Side)

Lifts 2 & 3 (Green Side), plus manually operated stair lift

For Members Bar (Level 6), use:

Lift 1 (Green Side)

JCB Glass Lift (Blue Side)

For St Paul's Roof Pavilion (Level 6), use:

JCB Glass Lift (Blue Side)

For Weston Roof Pavilion (Level 6), use:

Lift 1 (Green Side)

Accessible toilets are available on all floors of Royal Festival Hall

For Door A (Level 3) of auditorium, use: JCB Glass Lift (Blue Side)

For Door B (Level 4) of auditorium, use: JCB Glass Lift (Blue Side)

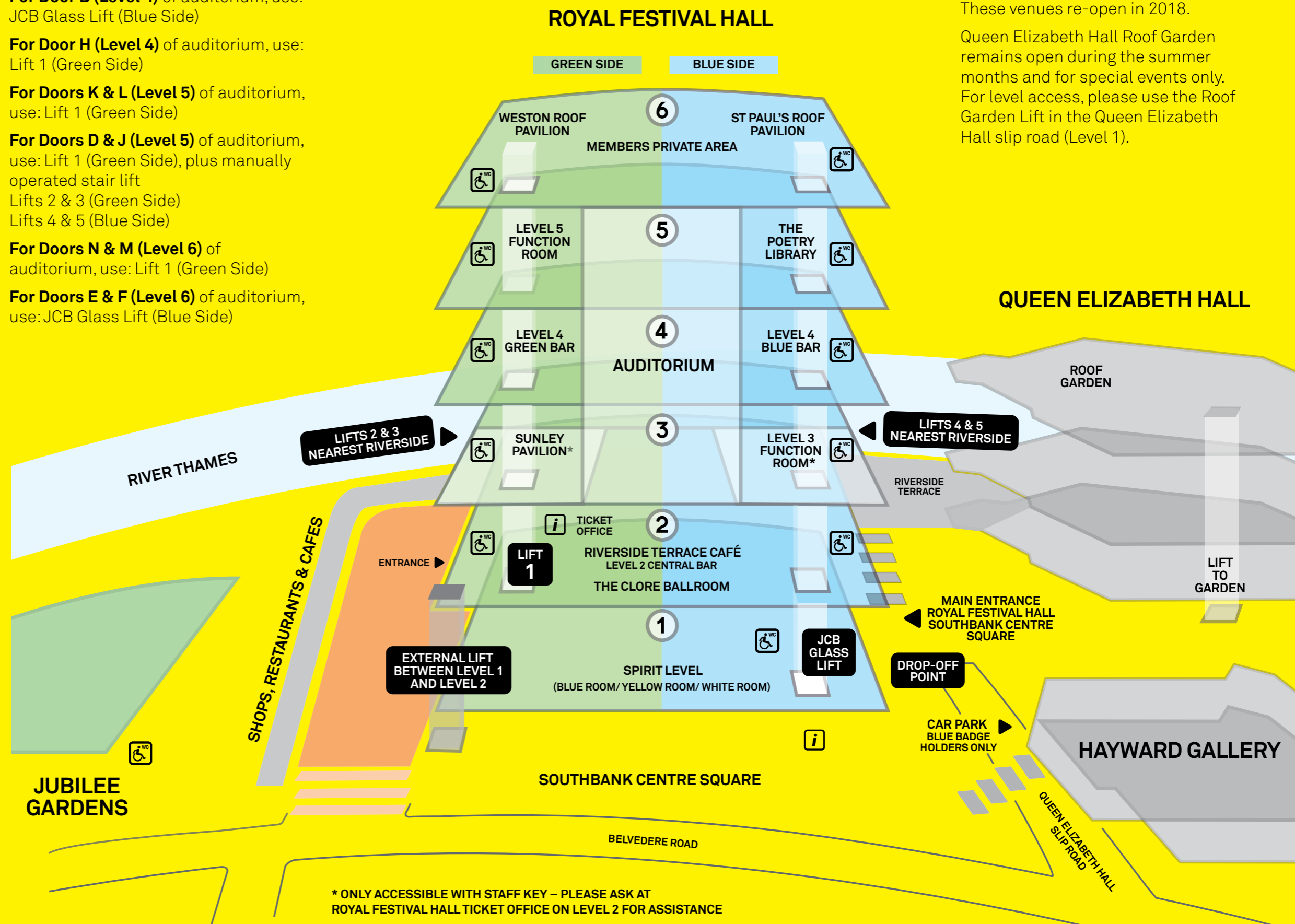
For Door H (Level 4) of auditorium, use: Lift 1 (Green Side)

For Doors K & L (Level 5) of auditorium, use: Lift 1 (Green Side)

For Doors D & J (Level 5) of auditorium, use: Lift 1 (Green Side), plus manually operated stair lift
Lifts 2 & 3 (Green Side)
Lifts 4 & 5 (Blue Side)

For Doors N & M (Level 6) of auditorium, use: Lift 1 (Green Side)

For Doors E & F (Level 6) of auditorium, use: JCB Glass Lift (Blue Side)



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Queen Elizabeth Hall Roof Garden remains open during the summer months and for special events only. For level access, please use the Roof Garden Lift in the Queen Elizabeth Hall slip road (Level 1).

* ONLY ACCESSIBLE WITH STAFF KEY – PLEASE ASK AT ROYAL FESTIVAL HALL TICKET OFFICE ON LEVEL 2 FOR ASSISTANCE