

# SOUTHBANK CENTRE

To ensure artists, staff and audiences feel as confident as possible for Touretteshero's Masked Ball, we are putting in place the following measures:

## Cleaning and event management plan:

The Royal Festival Hall is being closed to the public at 5pm on Friday 9 September. Only those with tickets for the Masked Ball can enter the building when it reopens at 6.30pm.

- After the building is closed at 5.30pm, we're doing a full clean of our toilet facilities, tables, chairs and other hard surfaces. This will be completed before reopening at 6.30pm for the Masked Ball.
- Table service is available during the event, as well as bar service.
- Social distancing measures are in place, and we're limiting the audience numbers to allow for this. Maintaining a two-metre distance between people, The Clore Ballroom on Level 2 and the surrounding spaces have a capacity of 1,000 people. For this event, the capacity is being limited to 100 audience members and 30 staff. Images of The Clore Ballroom can be viewed [here](#).
- We're asking audiences and staff to wear masks, unless exempt (exemption stickers are available at the event).
- A variety of seating options are available: tables and chairs at a distance from The Clore Ballroom; socially distanced seating banks; and soft seating, including beanbags and floor cushions.
- For the drop-in activities taking place elsewhere on Level 2 of the Royal Festival Hall, all activity materials are sanitised and single use.
- Some performances can come to you if you'd prefer.
- A reflection and conversation space is available.
- Audiences can bring their own food and soft drinks, or purchase these from the Central Bar or Riverside Terrace Cafe, both of which are on Level 2 of the Royal Festival Hall.
- Two entrances are available, with an option for a car or taxi to drop you directly outside the Riverside Entrance Doors, Level 1, Royal Festival Hall. The drop-off point for these doors is the Queen Elizabeth Hall Slip Road, off Belvedere Road.
- Doors open at 6.30pm, and you have a 90-minute window to enter the event. You won't be refused entry if you are later, but may miss some performances.

## **Covid-19 enhanced measures for staff:**

For staff working in the building during Touretteshero's Masked Ball (including contractor staff, Event Management teams, Visitor Experience, Production, Security and Bar team), we are requesting the following:

- Twice-weekly testing from the week beginning Monday 29 August for two weeks, including a test on the day of the event (Friday 9 September).
- To wear a face covering at work (unless exempt) throughout the whole event.
- To maintain social distancing and good hand hygiene.
- To stay at home if they are feeling unwell.

## **Access**

- The event is British Sign Language interpreted (BSL), Speech-to-Text transcribed (STT) and Audio Description is available during this event.
- A rest space is available during the event.

## **Air flow information**

- We provide 100% fresh air to Level 2 of the Royal Festival Hall, including The Clore Ballroom where this event is held.
- We don't recirculate air in this area.
- Our air-handling unit has double filtration, with pleated box filters and bags. Both are G4-rated to capture dust and bacteria down to five microns.