

SOUTHBANK CENTRE

Information about social distancing and ventilation at Creative Encounters

This information is for visitors who want to attend a *Creative Encounters* event but may have concerns about safety and spread of diseases in public spaces. Detailed below is an overview of our air flow in the Royal Festival Hall and information on what measures we can put in place for social distancing. If you have any other questions please e-mail the Public Programming team at publicprogramming@southbankcentre.co.uk.

About the space

The Clore Ballroom

- The Clore Ballroom is a large open space on Level 2 of the Royal Festival Hall.
- Creative Encounter events are free/unticketed so we cannot predict the amount of people in the space for particular events but on average we have 150-300 people in attendance each week.
- Images of The Clore Ballroom can be viewed [here](#).

Air flow information

- We provide 100% fresh air via ventilation to Level 2 of the Royal Festival Hall, including The Clore Ballroom where this event is held.
- We don't recirculate air in this area.
- Our air-handling unit has double filtration, with pleated box filters and bags. Both are G4-rated to capture dust and bacteria down to five microns.

What we can offer

Socially Distanced Tables

- Our usual tables have a maximum capacity of 10 people. On request, we offer two types of socially distanced tables:
 - A communal reduced capacity table where we will sit up to 4 people (normal capacity 10).
 - A solo (or pair) socially distanced table that is exclusively for the use of yourself and a companion.
- In order to request either option, please e-mail publicprogramming@southbankcentre.co.uk in advance of the event with your requirements.
- If you have a request for a different type of set up, please email us and we will do our best to accommodate your request. With good notice, we hope to be able to meet your needs.

PPE

- We can provide N95 masks, hand sanitizer and anti-bacterial wipes on socially distanced tables.
- If a member of staff or artists comes within 1 metre of these tables they will be asked to wear a mask.